

Superior Court of California, County of Merced

UPDATED NOTICE RE: LIMITED CLERKS OFFICE HOURS

Effective May 13-29, 2020, the Merced Superior Court Clerk's Office Hours are updated as noted below. Telephone hours are Monday through Friday from 8:00 a.m. to 3:00 p.m.

Administration – 627 West 21st Street, Merced, CA 95340

• Office will remain closed with the exception of deliveries

Human Resources – 627 West 21st Street, Merced, CA 95340

• Office will remain closed (Documents may be deposited in court drop boxes)

Merced Traffic Division – 720 West 20th Street, Merced, CA 95340

- Clerk's Office will remain closed
- Online payments can be made on the Court's website at <u>www.mercedcourt.org</u>

Merced Criminal Division – 2260 "N" Street, Merced, CA 95340

• Clerk's Office will remain closed, except for essential criminal filings

Civil/Probate and Juvenile Dependency Divisions – 627 West 21st Street, Merced, CA 95340

• Clerk's Office will remain open from 8:00 am - 12:00 pm to address essential functions only (restraining orders, ex parte matters, emergency petitions, etc.)

Juvenile Delinquency – 2840 West Sandy Mush Road, Merced, CA 95341

• Clerk's Office will remain closed, except for essential electronic filings

Family Law Division – 2260 "N" Street, Merced, CA 95340

- Window has been temporarily relocated to the Criminal Clerk's Office on the first floor of the 2260 "N" Street courthouse
- Clerks' Office will remain open from 8:00 am 12:00 pm for essential functions re: domestic violence restraining orders and emergency ex parte matters only

Family Court Mediations

• Mediations will be conducted remote until further notice

Merced Collections

- Offices will remain closed for all locations
- Online payments can be made on the Court's website at <u>www.mercedcourt.org</u> or by calling (209) 725-4220 for assistance

Los Banos Division – 1159 "G" Street, Los Banos, CA 93635

- Clerk's Office interior counters will be closed to the public. Walk-up windows will be open from 8:00 am -- 12:00 pm for essential matters only (restraining orders, emergency petitions and emergency ex parte matters).
- Online payments can be made on the Court's website at <u>www.mercedcourt.org</u> or via the drop-box located in the parking lot

Self Help Center – Remote Services Available

- Center is closed for walk-in services
- Service is available via telephone Mon-Fri: 8:00 am 3:00 pm at (209) 725-4168
- Telephone appointments are available Mon-Fri: 8:00 am 6:00 pm
- Email assistance is available at <u>selfhelp@mercedcourt.org</u> or <u>smallclaims.advisor@mercedcourt.org</u>

Drop-boxes – Payments and court documents may be deposited before 4:00pm at the following locations:

- Merced courthouse, near the set of double doors on the southwest corner of 627 West 21st Street
- Merced courthouse, outside the front doors at 2260 "N" Street
- Merced Traffic, outside the front doors at 720 West 20th Street
- Los Banos, 1159 "G" Street, in the parking lot

Mandatory Electronic Filing

 Local Rule of Court 2E mandates e-filing for limited, unlimited, and complex civil actions and in non-DCSS family law and probate matters. Parties that are exempt from e-filing are encouraged to utilize this service at <u>http://www.odysseyefileca.com/</u>.

Additional information is available on the Merced Superior Court web site at <u>www.mercedcourt.org</u>.